

# MONTHLY STATEMENT FOR YOUR CITI CREDIT CARD

ALY ABDELHAMID MOHAMED SHEHATA  
BIN HAFEEZ  
MINA  
BIN HAFEEZ FINANCE  
P.O. BOX 47180  
ABU DHABI

Card Number 5460 6840 0117 2272

Statement Date 11/03/2025

## Statement Period

From 12/02/2025 To 11/03/2025

Minimum Payment Due (AED) 4,163.00

Minimum Payment Due Date 03/04/2025

The easy way to pay  
for your Citi Credit  
Card balance:



Pay through Citi Online  
or Citi Mobile® App



Set up a direct debit  
through Citi Online to debit  
your account monthly



## If you don't have a Citibank account:



Pay directly through  
your own bank's online  
or mobile platform



Set up a direct debit  
from your bank account  
to your Citi Card



Pay through  
a Citi ATM



For more details on payment options visit [citibank.ae/howtopay](https://citibank.ae/howtopay)

If you make no additional charges using this card and each month you pay only the minimum payment.

You will pay off the balance  
shown on this statement in about **156 Month(s)**



## ACCOUNT SUMMARY (in AED)

Previous Statement Balance	72,523.70
Payments / Credits	4,458.00
New Purchases / Cash Advance	2,236.45
<b>Total Outstanding Balance</b>	<b>70,302.15</b>
Amount Past Due (AED)	0.00
Interest*	2,236.45
Fees / Other Charges	0.00
Total Credit Limit	400,000.00
Available Credit Limit	329,698.00
Available Cash Limit	0.00



## TAX INVOICE FOR CREDIT CARD 5460684001172272

VAT TRN Number	100034138600003
Date	11/03/2025
Total Charge Amount (AED)	0.00
VAT%	5%
Total VAT Amount (AED)	0.00
Total Charge (Consideration) Amount Inclusive of VAT (AED)	0.00



## REWARDS SUMMARY

Skywards Number	EK257460125
Skywards Miles Earned	0
Bonus Skywards Miles	0
Skywards Miles Adjusted	0
Skywards Miles Transferred to Skywards	0



## NOTICE

**Warning:** If you only make the minimum repayment/payment each period, you will pay more in interest/profit/fees and it will take you longer to pay off your outstanding balance.

\*The early settlement fees (if any) of instalments are included in total interest as well as total fees/other charges displayed under summary box.



# MONTHLY STATEMENT FOR YOUR CITI CREDIT CARD

<b>Customer Name</b> ALY ABDELHAMID MOHAMED SHEHATA	<b>Minimum Payment Due (AED)</b> 4,163.00
<b>Card Number</b> 5460 6840 0117 2272	<b>Minimum Payment Due Date</b> 03/04/2025
<b>Statement Date</b> 11/03/2025	<b>Total Credit Limit (AED)</b> 400,000.00
<b>Statement Period</b>	<b>Available Credit Limit (AED)</b> 329,698.00
<b>From</b> 12/02/2025 <b>To</b> 11/03/2025	<b>Available Cash Limit (AED)</b> 0.00

VAT TRN Number: 100034138600003

DATE CARD USED	POSTING DATE	DESCRIPTION	AMOUNT (AED)
03/03/2025	03/03/2025	CITIBANK ONLINE PAYMENT AED 2,470.15 paid to Interest & AED 1,987.85 to the outstanding balance	-4,458.00
11/03/2025	11/03/2025	FINANCE CHARGES Card No: XXXX XXXX XXXX 6892	2,236.45
04/03/2025	04/03/2025	DIRECT DEBIT PAYMENT THANK YOU	68,065.70
04/03/2025	04/03/2025	DIRECT DEBIT INSUFFICIENT FUNDS	68,065.70
Retail Interest rate @42.00% per annum Cash Interest rate @42.00% per annum			
Please update your current contact details by calling our 24/7 CitiPhone Banking Services at +971 4 3114000 or visit <a href="http://www.citibank.ae">www.citibank.ae</a>			
We have updated our Credit Card Terms & Conditions. Please click <a href="https://citi.me/entc">https://citi.me/entc</a> to review the latest version.			

## WHAT YOU SHOULD KNOW ABOUT YOUR STATEMENT

The information set out below is a summary of key card features and is not intended to replace any Terms and Conditions. Please examine this statement immediately and inform us of any discrepancy within 30 days of its issue date. Otherwise, it will be considered as correct.

## FINANCE CHARGES/INTEREST CALCULATION

**Interest free period:** If you pay your outstanding balance shown on statement generation date in full by the Payment Due Date, the maximum interest free period for you is 52 days (for purchases made on the first day of a statement cycle) and the minimum period is 21 days (for purchases made on the last day of a statement cycle). There is no interest free period for Cash Advances, Loan on Card (LOC) or Easy Instalment Plan, as interest will be charged from the date of such transactions until they are paid in full.

**Finance charges:** If you do not pay your total outstanding balance shown on statement generation date in full on or before the Payment Due Date, interest will be charged at the applicable rate and will be shown in your next statement calculated on a daily basis, individually on each transaction from the transaction date to the next statement date, until the amount is paid in full, and shall not be pro-rated. In such instances, it would be in your interest to make payment in full as early as possible to take benefit of reduced interest charge.

Unless otherwise specified, interest applicable by way of Finance Charges is calculated on basis of 365 days year (366 days for leap year). Interest applicable to instalments booked prior to 24 May 2022 is calculated on the basis of 360 days year for the term of booked loan

## MINIMUM PAYMENT DUE

You may choose to pay your Card outstanding balance in full or make partial payments. If you have an outstanding balance, each month you must pay at least the Minimum Payment Due by the Payment Due date. The Minimum Payment Due is calculated as 2.74% of Current Balance on Statement of Account, plus, if applicable (a) current billed Late Payment Fee, (b) current billed finance charges, (c) monthly amount(s) of installment loans including Easy Installment Plan(s) and Loan on Card(s), etc., (d) Over Limit amount (e) Past Due Amount, (f) taxes (g) InstaLoan processing fee or AED 100, whichever is higher with the maximum equals to Current Balance. If your Current Balance is less than AED 100, then your Minimum Payment Due will be equal to your Current Balance.

## AMOUNT PAST DUE

Any unpaid amount of the Minimum Payment Due from previous month(s)

## HOW TO MAKE YOUR PAYMENT

You can pay your balance by (1) Making an online transfer from your Citibank or non-Citibank Account (at a nominal which may be charged by your bank for the non-Citibank account) (b) Depositing cash or a check into a Citibank ATM (c) Setting up a Direct Debit payment from your Citibank or non-Citibank account (d) At an exchange house through the UAE Funds Transfer System (UAEFTS). Please ensure that the exchange house supports Citibank payments. For more information on how to make your payment please visit [www.citibank.ae](http://www.citibank.ae)

## HOW TO CONTACT US

For any enquiries or billing errors please write to us within 30 days of the statement date at [uaeservice@citi.com](mailto:uaeservice@citi.com) or call our CitiPhone Banking Services on **+971 4 311 4000**.

Please ensure you have updated your latest contact details (telephone numbers/ Mobile numbers/ email address/ home address) with Citibank N.A.

## HOW AND WHERE TO LOG A COMPLAINT?

If we don't manage to meet your service expectations, you can tell us about your concerns/complaints via email at: [uaeservice@citi.com](mailto:uaeservice@citi.com) or through Citi Online, click 'Service Center', select 'Write to us'. Alternatively, You can also contact our 24 hour CitiPhone Banking Service on **+971 4 3114000**; You would be provided with a complaint reference number within 48 hours and we will strive to resolve it within 4 working days. A response to your complaint will be sent to your registered email address or your Citibank Online Inbox.

Do be patient in case complaint is related to partner offers, wealth management, credit bureau and technical problems, these may take longer for investigation and resolution.

All products/services are subject to General Terms and conditions which are subject to change and are available on our website at [www.citibank.ae](http://www.citibank.ae)



**Warning:** Missing the minimum payment due in any month and/or non-adherence to the bank's Terms and Conditions may subject you to negative consequences and limit your ability to access further financing in the future, including but not limited to, late fee charges, a negative impact on your credit bureau rating, your card account going into arrears and/or collections measures which may include legal action and/or trigger all monies becoming due immediately.