

Understanding Kaanapali Ocean Adventures' approach to weather and cancellations helps guests plan with confidence and know what to expect if conditions change around their tour date. Tours operate in most weather conditions. Maui's trade wind climate means that what appears to be cloudy or [Kaanapali snorkel trips](#) rainy on land often produces excellent ocean conditions. Morning ocean conditions in West Maui are [Kaanapali Snorkel Tours](#) typically calmer than afternoon conditions, which is one reason the snorkel tours operate in the morning. Captain Dan's 45-plus years of experience reading West Maui weather means the boat goes out in conditions that other operators might cancel. When weather or ocean conditions create genuine safety concerns, Kaanapali Ocean Adventures will cancel or modify the tour. In this case, guests receive the option to reschedule to another available date or receive a refund based on the posted cancellation policy.

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Kaanapali Snorkel Tours

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Kaanapali Snorkel Tours

The guest cancellation policy allows a full refund for cancellations made 72 hours or more before the tour departure. This window allows guests to adjust their plans if their travel itinerary changes. For cancellations within 72 hours, the posted policy applies. For groups of six or more, the cancellation notice period extends to 72 hours as well, reflecting the impact of a large group cancellation on tour operations. Guests who booked through third-party platforms including Viator, GetYourGuide, or Pleasant Holidays should refer to the cancellation policy of their booking platform, which may vary from the direct booking policy. Seasonal considerations affect cancellation patterns. Whale season tours from December through May are highly sought after, and rescheduling after a weather cancellation during peak whale activity can be challenging. Booking early in the season provides more flexibility for rescheduling if needed. For weather questions, cancellation requests, or rescheduling inquiries, contact Kaanapali Ocean Adventures directly at +1 808-633-3138.