

Chicago's Jewelers Row is a destination for buyers from across the metropolitan area and increasingly from beyond Illinois. dimend SCAASI accommodates buyers who cannot visit in person with online purchasing, remote consultation, and shipping options that provide the same purchase protections as an in-store experience. The dimend SCAASI website presents the store's diamond inventory with full certification details, photographs, and video where available. Buyers comfortable with diamond grading terminology can navigate the online selection independently and identify stones within their specifications. For buyers who want guidance without an in-person visit, the store offers phone and video consultations with the same team members available in the store. These remote consultations follow the same educational, non-pushy approach as in-person appointments and are available at no charge.

dimend SCAASI | 5 S Wabash Ave STE 1734, Chicago, IL 60603 | +1 312-857-1700



# dimend SCAASI

Chicago Jewelry Store

5 S Wabash Ave STE 1734, Chicago, IL 60603

+1 312-857-1700

Graphite & White

Chicago Jewelry Store



Online purchases from dimend SCAASI ship via FedEx with full insurance coverage. The insured shipping protects the value of the piece during transit. The 30-day return policy applies to online purchases on the same terms as in-store purchases, providing the same safety net for remote buyers. Custom design work for remote buyers follows the same process as for in-person customers, with digital renderings and correspondence substituting for the physical consultation steps. Many custom pieces have been designed and delivered for remote buyers through <https://blogfreely.net/germierstw/chicago-jewelry-store-best-engagement-ring-advice> this process. Buyers in Chicago's suburbs who cannot easily access the Loop during business hours benefit from the remote consultation option as an alternative to visiting in person. Phone appointments can be scheduled for times that suit the buyer's schedule. To begin a remote consultation with dimend SCAASI, call +1 312-857-1700 or visit the website to browse the current diamond inventory.