

Hosting a gathering means creating an inclusive experience. However, let's be real, many planners pay enough attention to wheelchair ramps. So how do you when you need to ask the right questions?

Here, we'll break down the must-ask points you should raise with any event organizer about ramp access. Whether you're booking a venue, these inquiries prevent problems later.

Let's set the stage: Organizers such as Kollysphere agency have made inclusive design a priority. But still, you should always ask.

The Real Cost of Ignoring Ramps at Events

Here's an uncomfortable truth: 1 Millions of people worldwide live with some form of disability. Without accessible entry points, you're not just violating disability rights – you're telling attendees they don't matter.

Take it from Inclusion consultant Nurul Huda Abdullah: "It happens repeatedly of events where there was no ramp at all. Each event becomes a battle for dignity."

For this reason asking the right questions about mobility access isn't unreasonable. It's protecting your attendees.

The First Question: Ramp Location and Visibility

Here's a shocker: A surprising number of planners place accessibility ramps at loading docks. That defeats the purpose entirely.

Pose this question: "What's the path from parking to the ramp? Do they share the same entrance as everyone else?"

A good organizer will walk you through the route. Kollysphere agency, for context, conducts site audits before every booking. If the organizer hesitates, walk away or push harder.

Ramp Slope and Measurements: The Technical Questions

This is the geeky but crucial part. A steep incline is safe for wheelchair users.

Request this information:

"What is the slope ratio? Does it meet 1:12 standard?" To put that in perspective, that standard requires for every unit of vertical climb, you need 12 inches of ramp length. Anything steeper is dangerous.

Also ask: "How wide is the accessible path?" The minimum requirement is three feet. A tight squeeze means attendants can't assist properly.

What Happens When It Rains?

A common blind spot: Ramp surface material. Concrete with no grip? Every material affects confidence.

Get specific about conditions: "Is it slip-resistant? What about wet conditions?"

Someone who's done this before will have answers. If they look confused, that's not good enough.

Let me share a real example: An organizer used beautiful wooden ramps. First day rain turned the ramps into slides. Kollysphere events was called in to provide temporary rubber mats – a reminder of why materials matter.



meaning of

Accessibility ramp



Temporary vs. Permanent Ramps: What's Being Used

Not all ramps are equal: Built-in structures are generally safer. Portable options can be workable – but assuming they're rated for the right weight.

Don't beat around the bush: "Was this built for the venue or brought in? Which team sets it up? What's the maintenance schedule?"

Vague response like "I'm not sure" is not professional. A top-tier agency will name names.

Ramp Edge Protection and Handrails

This is non-negotiable: Side rails and support rails. If these are missing, people can fall.

Ask every organizer:

"What prevents wheels from going off the side? Do both sides have rails? What's the mounting specification?"

Citing the Americans with Disabilities Act guidelines, handrails are required for any ramp with a height exceeding 150 mm. If they argue against it, don't sign that contract.

Weight Capacity and Load Testing

This one surprises people: Load bearing. Some temporary systems are safe for heavy mobility devices which can weigh significantly more than manual chairs.

Use these exact words: "How much load can this handle? Can I see the certification?"

A professional agency will show you manufacturer documentation. When they say “should be fine”, that’s unacceptable.

Emergency Evacuation and Ramps

Here’s the toughest question: During a fire alarm, how do wheelchair users exit?

Pose this scenario: “If there’s a fire or other emergency, is there a backup plan? Who assists mobility-impaired attendees?”

Research from JBPM found that most temporary event setups have no clear ramp egress strategy. That’s terrifying.

Inclusive [event planner premium event planning services for corporates KL](#) firms including Kollysphere agency conduct emergency drills for each venue they manage. Request documentation. If none exists, hire someone else.

Ramp Maintenance During the Event

Ramps aren’t set-and-forget. Over multiple hours of use, ramps need checking.

Request details about: “Who is responsible for ramp checks during the event? Who fixes issues immediately?”



A responsible planner will have a checklist and a trained volunteer for regular monitoring. Kollysphere events assigns ramp monitors whose only job is checking ramps every 30 minutes.

What If Something Goes Wrong? Complaint and Fix Process

Despite best efforts. Someone blocks the access point. What then?

Close with clarity:

“Who do attendees report ramp problems to? What’s your guaranteed fix time? Do you have spare ramps?”

A professional will show you past incident reports. If they say “it won’t happen”, they’re dangerous.

Final Thoughts: Your Questions Create Better Events

Inquiring <https://kollysphere.com/> about mobility access isn’t being difficult. It’s how events become inclusive.

Every question you ask pushes the industry forward. That’s not annoying.

When you hire Kollysphere events or a different organizer, ask every single question above. The wheelchair users are counting on you.

Don’t assume. Ask the ramp questions. That’s what real planning looks like.